

TRYON ROAD SPECIAL UTILITY DISTRICT
SERVICE APPLICATION AND AGREEMENT

Please Print:

DATE _____

APPLICANT'S NAME _____

CO-APPLICANT'S NAME _____

CURRENT BILLING ADDRESS:

FUTURE BILLING ADDRESS:

PHONE NUMBER - Home (_____) _____ - _____

Work (_____) _____ - _____

EMAIL ADDRESS _____

WOULD YOU LIKE TO BE ADDED TO OUR ALERT SYSTEM:

Cell: (_____) _____ - _____

BY TEXT: BY EMAIL: BOTH: NO:

(If different than Home phone number)

DRIVER'S LICENSE NUMBER OF APPLICANT _____

ADDRESS AT WHICH APPLICANT REQUESTS SERVICE:

ACREAGE _____

HOUSEHOLD SIZE _____

IRRIGATION SYSTEM _____

LIVESTOCK & NUMBER _____

FOR NEW INSTALLATION ONLY: _____ 5/8" BY 3/4" METER

_____ 1" METER

SPECIAL SERVICE NEEDS OF APPLICANT _____

NOTE:

- FORM MUST BE COMPLETED BY APPLICANT ONLY.
- PROOF OF OWNERSHIP MUST BE PROVIDED BY RECORDED WARRANTY DEED OR DEED OF TRUST.
- ID DOCUMENT REQUIRED WITH APPLICATION: A VALID AND CURRENT US DRIVER'S LICENSE, A VALID AND CURRENT US GOVERNMENT ISSUED PHOTO ID, OR A VALID SOCIAL SECURITY CARD.
- THIS APPLICATION IS FOR STANDARD RESIDENTIAL REQUESTS. THIS INCLUDES 5/8" BY 3/4" AND/OR 1" METER REQUESTS. **ANY REQUESTS REQUIRING A METER LARGER THAN 1" WILL BE REQUIRED TO FILL OUT THE NON-STANDARD SERVICE APPLICATION.**

The District shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the District in accordance with the Service Policies of the District, as amended from time to time by the

Board of Directors of the District. Upon compliance with said Policies, including payment of a deposit, the Applicant shall become eligible to receive service.

The Applicant shall pay the District for service hereunder as determined by the District's Service Policies and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Applicant acknowledges receipt hereof by execution of this Agreement. A copy of this Agreement shall be executed before service may be provided to the Applicant.

The Board of Directors, or its authorized designee, shall have the authority to discontinue, terminate or suspend the service to any customer not complying with any policy or not paying any utility rates, fees or charges as required by the District's published Service Policies. At any time service is discontinued, terminated or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

All water shall be metered by meters to be furnished and installed by the District. The meter and/or wastewater connection is for the sole use of the customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Applicant's property at a point to be chosen by the District, and shall have access to its meter and equipment located upon Applicant's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant's property. The Applicant shall install, at their own expense, any necessary service lines from the District's facilities and equipment to the point of applicant's use, including any customer service isolation valves, backflow prevention devices, pressure regulators, clean-outs, and other equipment as may be specified by the District. The District highly recommends that the Applicant install and maintain adequate pressure relief valves and pressure reducing valves, as applicable, on the customer's plumbing system to help prevent damage caused by pressure fluctuations or thermal expansion. The District shall also have access to the Applicant's property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or the District's Service Policies and any future water sampling as required by TCEQ.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state regulations.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. For plumbing that was installed on or after July 1, 1988, and prior to January 4, 2014, pipe or pipe fitting that contain more than 8.0% lead are unacceptable. For plumbing that was installed on or after January 4, 2014, pipes or pipe fittings that contain more than 0.25% lead or solders and flux that contain more than 0.2% lead are unacceptable.

The District shall maintain a copy of this agreement as long as the Applicant and/or premises are connected to the public water system. The Applicant shall allow their property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours, except in emergencies.

For a new installation (not a transfer of service), TRSUD provides a customer isolation valve and double check valve as part of the installation fee. These valves are provided as a convenience to the customer and are not to be removed unless by approval of TRSUD. TRSUD also requires a **minimum of 18 inches of uninterrupted service line** extending from the customer isolation valve and any other connection to the service line. This is required as to provide for future maintenance on the water meter. Failure to comply with this policy will result in disconnection of service.

If the capacity of the water meter installed on the customer's property is exceeded, the District reserves the right to install a larger sized meter to ensure meter accuracy and longevity. The applicant will be required to pay whatever cost associated with the change and the water meter billing.

The District shall notify the Applicant in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Applicant shall immediately correct any undesirable practice on their premises. The Applicant shall, at their expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of this service agreement shall cause the District to terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

In the event the total water supply is insufficient to meet the service needs of all of the District's customers, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Service Policies. By execution of this Agreement, the Applicant hereby agrees to comply with the terms of said program.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other customers/users of the District, normal failures of the system, or other events beyond the District's control.

The Applicant shall grant to the District permanent recorded easement(s) dedicated to the District for the purpose of providing reasonable rights of access and use to allow the District to construct, maintain, replace, upgrade, parallel, inspect, test and operate any facilities necessary to serve that Applicant as well as the District's purposes in providing system-wide service for existing or future customers.

Customer Initials: _____ **Date:** _____

REMINDER: THERMAL EXPANSION AND PRESSURE FLUCTUATIONS

The District may install a backflow prevention device at the service connection, which can create a closed plumbing system. This condition may result in increased pressure due to thermal expansion and normal system fluctuations, potentially causing damage to plumbing fixtures, appliances, and water heaters.

To help protect your plumbing system, the District recommends the installation and maintenance of appropriate devices, such as pressure reducing valves, pressure relief valves, and thermal expansion tanks on the customer's side of the service connection. Customers may also benefit from consulting a licensed plumber to determine the most appropriate protective measures for their system

By execution here of, the Applicant agrees that non-compliance with the terms of this agreement by and Applicant shall justify discontinuance, termination or suspension of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the previous pages of the agreement shall result in discontinuance of service pursuant to the terms and conditions of the District's Service Policies.

Applicant

Witness

Approved and Accepted

Date Approved