

Public Notice: Temporary High Water Pressure Event

Tryon Road Special Utility District

Date: May 15, 2026

Tryon Road Special Utility District (the “District”) is notifying customers of an unexpected equipment malfunction that occurred on Thursday, May 14, 2026 / Friday, May 15, 2026, which temporarily resulted in elevated water pressure within portions of the District’s distribution system.

Incident Overview

A mechanical failure involving critical system equipment caused water pressure to exceed normal operating levels for a limited duration. Upon identification of the issue, District personnel responded immediately and took corrective action to stabilize the system.

System Status

The affected equipment has been secured, and system pressure has been restored to normal operating ranges. The District’s water system is currently functioning as intended.

Water Quality

Water quality was not affected by this event. There has been no loss of system integrity related to contamination, and all regulatory requirements continue to be met. The water remains safe for normal use.

Customer Advisory

Although the duration was brief, higher-than-normal pressure conditions may contribute to:

- Plumbing leaks or line failures on private property
- Damage to fixtures, appliances, or irrigation systems
- Increased stress on internal plumbing components

Customers are encouraged to inspect their plumbing systems and address any issues that may have occurred.

Important Notice of Responsibility

The District maintains infrastructure up to the customer’s meter. **Property owners are responsible for plumbing systems and equipment on the customer side of the meter, including any damage that may occur within private systems.**

Nothing in this notice shall be interpreted as an admission of liability by the District. The District expressly reserves all rights and protections available under applicable law.

Proactive Recommendation


As a precaution, the District strongly recommends customers install and maintain a **pressure-reducing valve (PRV)** or similar device on their private plumbing system. Properly installed pressure regulators can help maintain consistent pressure, protect plumbing and appliances, and reduce the risk of damage if pressure fluctuations occur in the future.

Ongoing Actions


The District is conducting a full review of this incident to identify root causes and implement measures to reduce the likelihood of recurrence.

Contact Information:

Tryon Road SUD

 Phone: 903-663-1447

 Email: info@tryonroadsud.org

 Office Hours: Monday- Friday 7:00a-4:45p